

Engineer Reset

When an alarm has been cancelled and the Police have been notified by the Alarm Receiving Centre, you will see the following screen when you try to use the system.

Quote G19867
Anti -Code Needed

It is usually necessary for an engineer from your installation company to check the installation and reset the system for further use. **But if you have caused the alarm in error** your Alarm Receiving Centre or Alarm Installation Company may permit you to reset the system without an engineer present.

You will be required to quote a 6-digit code by telephone (advise them that the system is a Castle Euro-MERiDIAN). You will then be given a special code which will reset the system **for that one occasion only**.

Quote G19867
Anti -Code Needed

Press 'NO'

Euro-MERi DI AN
TI ME:

Enter the anti-code given to you by your installation company.

Enter your Code
[*]

Your alarm is now restored and ready to use.

Engi neer Restore
Performed

This 6-digit code is also displayed in the 'user menu' – see page F21.